



Q1. How would you rate your happiness in living in the Town of Pittsford on a scale of 1-10? With 10 being very happy and 1 being not happy.

1	0.1%
2	0.1%
3	0.2%
4	0.9%
5	1.8%
6	2.7%
7	9.4%
8	22.6%
9	23.4%
10	28.5%
N/A	10.5%

Q2. Thinking about the following issues related to the Town, what issues are most important to you? Please select your top 3 choices.

Community Character/Development	20.3%
Sustainability/Environmental	15.4%
Recreation Opportunities and Programs (Spiegel Pittsford Community Center, Town Parks and Athletic Fields)	10.1%
Traffic and Transportation	17.8%
Pittsford Community Library	8.8%
Aging in Place/Senior Services	7.0%
Town Services and Operations	20.6%

Demographic Questions

In order to help the Town of Pittsford best understand the responses to the Community Survey, please answer the following questions about your household:

D1. How many children under 18 reside in your home?

0	62.1%
1	10.6%
2	18.9%
3	5.8%
4	1.0%
5	0.2%
8	0.1%
N/A	1.4%



D2. How many adults between the ages of 18 and 55 reside in your home?

0	38.6%
1	10.4%
2	40.3%
3	5.9%
4	2.3%
5	0.3%
N/A	2.1%

D3. How many people of age 55 or over reside in your home?

0	38.3%
1	16.8%
2	42.4%
3	0.6%
9	0.2%
11	0.1%
34	0.1%
N/A	1.7%

D4. Your annual household income is between? Please include retirement, pension and Social Security payments.

\$0-\$25,000	0.7%
\$25,000-\$50,000	4.0%
\$50,000-\$75,000	8.7%
\$75,000-\$100,000	12.3%
\$100,000-\$125,000	12.1%
\$125,000-\$175,000	22.1%
\$175,000-\$225,000	10.5%
\$225,000+	23.2%
N/A	6.4%

D5. The Village of Pittsford is a separate municipality within the Town, with its own municipal government. Are you a resident of the Village?

Yes	5.8%
No	92.1%
Not Sure	1.5%
N/A	0.6%



D6. Your family identifies its race/ethnicity as (check all that apply):

White	87.0%
American Indian	0.5%
Asian/Pacific Islander	6.5%
Other	3.3%
Hispanic or Latino	1.6%
Black or African-American	1.1%

Pittsford Survey – Community Character/Development (Housing and Commercial)

C1. Thinking about housing and residential development in Pittsford, does the Town currently have the right amount of housing, too much or too little?

Right Amount	71.7%
Too Little	10.2%
Too Much	16.3%
N/A	1.8%

C2. Thinking about the *type of housing* in the Town, does the Town have the right type of housing in place? Is there a need for additional: (Click the types of housing you believe are needed, if any)

Large Single-Family Homes (greater than 2,500 sq. ft)	6.3%
Smaller Single-Family Homes (less than 2,500 sq. ft.)	29.5%
55+ Housing (Patio Homes, Senior Apartments, Assisted Living, etc)	31.7%
Townhomes	19.5%
Low Income Housing or Government-Subsidized Housing	13.1%

C3. Regarding growth in the Town of Pittsford, do you feel that the Town is growing at the right pace, too fast or too slowly?

Too Slowly	12.0%
Too Fast	22.3%
Right Pace	63.7%
N/A	2.0%



C4. Thinking about the physical and aesthetic character of your neighborhood, do you feel that it is about the same as when you moved in or has it changed considerably?

About the Same	85.9%
Changed Considerably	13.1%
N/A	1.0%

C4a. If you said your neighborhood has changed considerably, has the change been good or bad?

Bad	8.11%
Good	2.63%
Not Sure	2.23%
N/A	87.03%

C5. The Town of Pittsford protected two-thirds of its remaining open farm land when it adopted the “Greenprint Plan.” Under that plan, the Town purchased development rights from landowners to prevent the land from being developed. Are you familiar with the Pittsford “Greenprint” that used Town tax dollars to purchase development rights and prevent open space from being developed?

Yes	71.4%
No	27.0%
N/A	1.6%

C6. Do you support the Town extending its Greenprint initiative to purchase development rights of additional land, or to acquire land outright, in order to protect more open space and limit development?

Yes	57.1%
Potentially	23.4%
No	10.8%
Not Sure	7.6%
N/A	1.0%

C6a. While limiting development means lower demand for future services, it also limits the number of people paying taxes, because the Town will have fewer new residents to share the tax burden. Notwithstanding this, do you still support extending the Greenprint Plan and thereby limiting future development?

Yes	51.2%
Potentially	26.6%
No	12.6%
Not Sure	8.6%
N/A	1.1%



C7. The Town of Pittsford has zoning laws in place to manage future housing development and maintain the unique character of the community. The Town is considering additional techniques for this purpose. Do you support the Town adopting its zoning laws to manage future housing development and to further protect open space?

Current Measures are Adequate	27.3%
Adopt Additional Techniques	39.0%
Not Sure	32.0%
N/A	1.8%

C8. One particular technique for controlling future development is called “cluster zoning.” It provides for smaller houses and lots which are clustered in one section of a tract of land, thereby preserving the rest of the land as open space. The Town is considering this in its updated Comprehensive Plan. Do you support the idea of smaller houses and lots surrounded by open space?

Yes	61.9%
No	17.0%
Not Sure	20.2%
N/A	0.9%

C9. In order to bring about more affordable and easier to maintain housing options for our residents 55 years of age and older, it’s been proposed to add to the Town’s zoning law incentives for builders. For example, the Town could offer builders greater density in siting houses, changes in allowable lot coverage, setbacks, height, floor areas and the like. Do you support the Town encouraging more housing for people in their retirement years at prices more reasonable than currently available?

Yes	62.5%
No	18.9%
Not Sure	17.2%
N/A	1.4%

C10. Do you support Town Planning and Zoning Initiatives to limit the size and scale of future housing developments even if it resulted in the housing being more expensive to purchase?

Yes	49.6%
No	21.0%
Not Sure	28.2%
N/A	1.2%



C11. Limiting development can slow the growth of tax rates because it means less demand for future services to be provided by the Town and by the School District. However, tax revenue would be necessary for the Town to purchase additional greenspace. Therefore, how much, if anything, in additional Town property taxes per year would you be willing to pay to limit future growth in Pittsford?

\$10-30	23.2%
\$31-60	14.5%
\$61-100	17.3%
\$100+	16.1%
Nothing	27.0%
N/A	2.0%

C12. A few people have said that the Pittsford Town government should take an active role to change the economic profile and characteristics of the Town’s population, by bringing in low-income housing, or government subsidized-housing. Do you agree?

Yes	17.3%
No	62.9%
Not Sure	19.0%
N/A	0.8%

C13. If it came in, where should low-income or government subsidized housing be located?

In one or more separate, low-income housing developments	4.0%
Interspersed in existing residential neighborhoods	21.4%
The Town should not have low-income or government-subsidized housing	52.3%
Not Sure	20.8%
N/A	1.5%

C14. Many Pittsford residents choose to live in single-family homes, usually with a back yard and front yard. To provide this, nearly all residential areas in Pittsford (other than apartment complexes) are zoned for single-family homes. This means that you and your neighbors cannot divide up your homes into multiple apartments, for example, to rent or to sell off as apartments. A few people have said that Pittsford should do away with zoning for single-family homes and allow conversion of existing homes to multi-family units, in order to achieve lower-cost housing. Which of the following best reflects your view?

Keep Zoning for single-Family homes in Pittsford; do not allow conversion to multi-family units	74.9%
End Zoning for Single-Family homes in Pittsford; allow conversion to multi-family units	12.9%
Don't Know	11.3%
N/A	0.9%



C15. The Town government has no jurisdiction over the Village, including commercial development. The proposed canal-side development at 75 Monroe Avenue is an example of a project totally outside the jurisdiction of the Town, and subject to the sole and exclusive jurisdiction of the Village government. Therefore, thinking of commercial development outside the Village, is there a need for additional: (Select the types of commercial development you believe are needed, if any)

Retail Stores (Groceries, Clothing, Hardware, etc.)	32.6%
Restaurants & Bars	43.5%
Office Space (Professional, Corporate, etc.)	16.3%
No Need	2.9%
Others	4.7%

C16. Thinking about commercial development (stores, offices and restaurants), does the Town, overall, currently have the right amount of commercial development, too much or too little?

Too Little	30.6%
Too Much	4.5%
Right Amount	63.3%
N/A	1.5%

C17. Should the Town allow some commercial development in its Southern portion (for example, south of Stone and Knickerbocker roads)?

Yes	30.2%
No	46.9%
Don't know	21.6%
N/A	1.3%

C18. If the Town were to permit commercial development in its southern portion, what type of commercial development would you wish to see?

Retail Stores (Groceries, Clothing, Hardware, etc.)	31.0%
Restaurants & Bars	38.9%
Office Space (Professional, Corporate, etc.)	23.9%
No Need	2.7%
Others	3.5%



Pittsford Survey – Traffic and Transportation

T1. Do you want crosswalk signs at pedestrian crossings on Town-owned streets that let pedestrians push a button and activate flashing lights to alert motorists?

Yes	64.1%
No	20.9%
Unsure	13.6%
N/A	1.4%

T2. Understanding that State Law limits reduction of speed limits to 25 MPH in residential neighborhoods, would you support lowering the speed limit in your neighborhood?

Yes	59.3%
No	30.7%
Unsure	9.0%
N/A	1.0%

T3. Which of the following traffic calming measures do you want in your neighborhood? (Check all that apply)

Lower Speed Limits	27.6%
Speed Bumps	14.0%
Road Narrowing	4.2%
Enhanced Signage	20.8%
Raised Cross Walks	11.5%
No to any of these	21.9%

T4. Do you support establishing a Traffic Safety District where neighborhood residents pay a fee each year to fund the installation and maintenance of traffic calming devices in your neighborhood such as those discussed in question T3?

Yes	18.6%
No	62.1%
Unsure	18.0%
N/A	1.4%



T5. Do you think Pittsford receives adequate enforcement of traffic laws from the Monroe County Sheriff's Department?

Yes	44.7%
No	25.5%
Unsure	28.6%
N/A	1.2%

T6. Pittsford has one of the most extensive systems of trails for hiking and public enjoyment of any town in the region. Through its "Active Transportation Plan" - a joint effort with the Village that looks at sidewalks and safe bike pathways as well as trails - the Town has engaged in planning to make Pittsford even more walkable and accessible for bicyclists. Should the Town continue in its effort to make Pittsford a more walkable and bikeable place?

Yes	87.2%
No	6.8%
Unsure	4.7%
N/A	1.3%

T7. How much, if anything, in additional Town property taxes per year would you be willing to pay to improve walkability and improve pedestrian safety in your neighborhood?

Nothing	29.3%
\$10-30	32.2%
\$31-60	13.0%
\$61-100	10.7%
\$100+	12.8%
N/A	2.0%

T8. Other than driving a car, which of the following transportation services do you use?

Uber or Lyft	77.7%
Taxi Cabs	13.1%
RTS Buses	9.2%



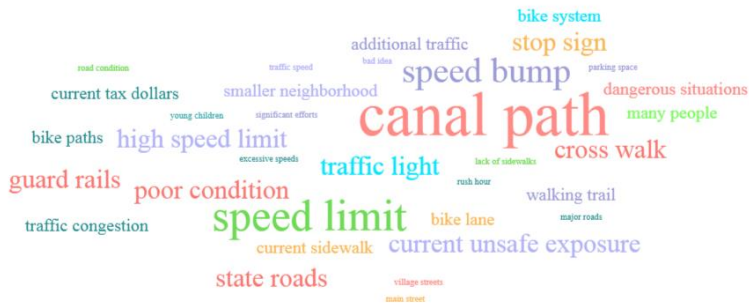
T9. Please share any additional thoughts you may have regarding traffic, walkability, safety in the Town of Pittsford in the field below:

Positive Sentiment



Negative Sentiment

Open-ended Question Key Words





Pittsford Survey – Sustainability/Environmental

S1. Thinking about efforts to promote sustainability and environmentalism in our community; on a scale from 1 to 10, with 1 being very unsatisfied and 10 being extremely satisfied, how satisfied are you with sustainability efforts in the Town of Pittsford?

1	0.4%
2	1.0%
3	1.8%
4	2.8%
5	9.5%
6	8.4%
7	13.0%
8	19.9%
9	11.8%
10	16.9%
N/A	14.6%

S2. As you may know, the Town of Pittsford is partnering with neighboring communities in pursuing a Community Choice Aggregation program. Community Choice Aggregation (CCA) allows communities to participate in the clean energy economy by ensuring that a greater percentage of electricity to residents and most businesses comes from renewable sources, and that the electricity supplier invests in such sources. By pooling demand, communities can negotiate lower rates with private suppliers like RG&E, and can support cleaner energy. Are you interested in participating in a Town-sponsored CCA?

Yes, including nuclear power if that brings down the price	33.4%
Yes, as long as nuclear power is not included	26.8%
Depends on the price	22.0%
Not Sure	10.5%
No	6.3%
N/A	1.0%

S3. Are you interested in purchasing “green” electricity even if the cost of electricity is more expensive than RG&E?

Yes	26.1%
No	42.9%
Not Sure	29.7%
N/A	1.4%



S4. Which view comes closest to your own?

The Town has done enough for sustainability and “going green”	16.5%
The Town should continue pursuing additional initiatives for sustainability and “going green”	69.5%
Not Sure	13.0%
N/A	1.0%

S5. As one of its sustainability initiatives, the Town Administration plans to replace approximately 115 existing cobra-style street lights owned by RGE with LED bulbs. The cost of doing such a conversion with RGE sponsorship for the designated lights is modest, and the conversion would pay for itself in the near term with reduced energy and maintenance expenses. Do you support a town-wide initiative to replace all current (Town-owned and RGE owned) street lighting with LED lights and fixtures?

Yes	85.6%
No	5.5%
Not Sure	8.0%
N/A	0.9%

S6. Recently the Town began composting the biodegradable garbage generated at the Spiegel Community Center. In time this compost will be used for the Community Garden that the Town opened in 2017, among other uses. Do you support more Town-owned facilities adopting this initiative?

Yes	85.8%
No	4.9%
Not Sure	8.3%
N/A	1.0%

S7. Do you support the installation of additional dedicated electric vehicle charging stations in the Town?

Yes	33.1%
Yes, but only if grant funding pays for them	41.1%
No	12.3%
Not Sure	12.9%
N/A	0.6%

S8. “Super” electric vehicle charges can charge cars much more quickly than the current chargers the Town hall installed. Which view comes closest to your own?

Install the faster chargers with a fee for their use	48.7%
Install only slower chargers with no fee	11.6%
Not Sure	36.8%
N/A	2.9%



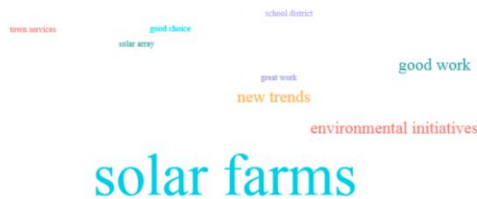
S9. When thinking about solar farms, which view comes closest to your own?

The Town should allow solar farms only if they're mostly out of sight, and not visible from residential streets or main roads	37.8%
The Town should allow solar farms	38.3%
The Town should discourage Solar Farms being built in Pittsford	11.7%
Not Sure	10.8%

S10. Please share any additional thoughts you may have regarding sustainability and environmental practices in the Town of Pittsford in the field below:

Positive Sentiment

Open-ended Question Key Words



Negative Sentiment

Open-ended Question Key Words





Pittsford Survey – Town Services and Operations

Q1. Recently the Town proposed a plan to enable neighborhood residents, at their option, to create a refuse district for trash collection and collection of materials for recycling. There would be one waste hauler for the designated refuse district at a lower cost than at present, and with only one truck once a week. You would pay for trash collection through your Town tax bill. Would you be interested in getting trash service through a refuse district?

Yes	43.3%
Depends on the details	43.2%
No	8.8%
Not Sure	3.6%
N/A	1.2%

Q2. Pittsford has provided leaf pick up services and brush and lawn debris pick up services for years. Most municipalities in the region do not provide these services. Are you satisfied with the service?

Yes	94.1%
No	1.8%
Not Sure	2.9%
N/A	1.2%

Q3. The Town of Pittsford awards contracts for goods and services to the lowest responsible bidder. Many such contracts are with minority-owned or women-owned businesses, who offered the lowest price. Do you support awarding contracts to minority-owned or women-owned businesses even if their price is higher than other bidders?

Yes	30.3%
No	51.5%
Not Sure	17.4%
N/A	0.8%

Q4. In its hiring practices, the Town of Pittsford does not discriminate on the basis of race, color, national origin, religion, sexual orientation or other such personal characteristics. The Town makes extra efforts, through advertising and outreach to RochesterWorks and minority hiring organizations, to encourage applications for civil service positions and non-civil service job openings by minority applicants. The intent is to solicit more -- and more diverse -- applications. Some have suggested more avenues could be considered. Do you agree?

Yes	18.5%
No	30.0%
Not Sure	50.6%
N/A	1.0%



Q5. When the State came in to cut all the trees along our canal path, the Town Supervisor organized joint action with neighboring towns, which then joined Pittsford in a lawsuit to stop it. Pittsford's Town Attorney argued the case in court and won. If the State persists in its plan to clear cut trees along portions of the canal, do you support the Town taking further legal action, if that is the only means possible to protect the interest, of our residents and achieve a reasonable outcome?

Yes	75.2%
No	8.4%
Not Sure	15.0%
N/A	1.4%

Q6. On a scale from 1 to 10, with 1 being not concerned at all and 10 being extremely concerned, how concerned are you regarding crime in our community?

1	11.2%
2	12.7%
3	14.1%
4	8.4%
5	14.9%
6	7.3%
7	6.6%
8	9.1%
9	3.3%
10	9.5%
N/A	2.8%

Q7. Thinking about crime, do you feel that the Town of Pittsford receives adequate coverage and patrols from the Monroe County Sheriff?

Yes	52.3%
No	16.1%
Not Sure	30.5%
N/A	1.2%



Q8. Please feel free to share any additional thoughts you may have regarding Town Services and Operations in the Town of Pittsford in the field below:

Positive Sentiment

Open-ended Question Key Words



Negative Sentiment

Open-ended Question Key Words





Pittsford Survey – Parks and Recreation Opportunities and Programs

R1. Thinking about Recreation and Parks services in our community overall: on a scale from 1 to 10, with 1 being very unsatisfied and 10 being extremely satisfied, how satisfied are you regarding the Recreation and Parks services in the Town of Pittsford?

1	0.6%
2	0.7%
3	1.0%
4	1.9%
5	5.9%
6	7.2%
7	12.4%
8	21.7%
9	15.9%
10	24.3%
N/A	8.4%

R2. Last year, the Town opened its completely renovated and expanded Community Center. Have you visited the Community Center since its renovation?

Yes	41.0%
No	57.5%
N/A	1.5%

R2a. If you answered yes to the above question (R2), have you been satisfied with your experience?

Yes	36.3%
No	1.8%
Not Sure	2.6%
N/A	59.3%

R3. How often do you visit the Community Center?

Not at all	57.8%
Less than once a week	31.0%
Once a week	6.0%
Twice a week or more	3.3%
N/A	1.9%



R4. The Town Recreation Department has improved program offerings for residents. Have you or any family member participated in or used recreation programs since spring 2018?

Yes	21.6%
I have not used any Pittsford Recreation Programs	77.1%
N/A	1.4%

Youth and Teen

Summer Camp	11.3%
Swim Lessons/Programs	13.2%
Preschool Adventures	7.2%
Soccer Shots/Youth Soccer	12.8%
SAT/ACT Prep	3.4%
Music and Theatre	7.5%
Dance (Ballet, Tap, Hip Hop, etc.)	11.3%
Afterschool Program	8.3%
Tennis Lessons	2.3%
Child Watch	6.0%
Cooking Classes	2.6%
Martial Arts	6.0%
Family Open Basketball	4.9%
Adventure Camp	3.0%

Adults

Annual Pittsford Triathlon	8.0%
Yoga	10.7%
Adult Sports Leagues (Softball, Soccer, Golf)	6.3%
Pilates	3.6%
Aerobics (McVean)	9.8%
Dance (Ballet, Tap, etc.)	5.4%
Martial Arts for Women (Maggio)	0.9%
Adult Open Basketball	7.1%
Lap Swim	6.3%
American Red Cross First Aid/CPR	4.5%
Pickleball	8.9%
Guided Hikes on Pittsford Trails	15.2%
Bridge Classes	8.0%
Water Yoga	3.6%
Martial Arts for Adults (Creighton)	1.8%



Seniors

Tai Chi	14.0%
Tuesday Lunch Program	11.2%
Nutrition Lunch Program	1.9%
Zumba Gold	9.3%
Arthritis Senior Fitness	7.5%
Line Dancing	5.6%
Special Events (Euchre Tournament, Spring Picnic, Fashion Show, etc.)	10.3%
Thursday Trip Series	4.7%
Yoga for Seniors	14.0%
Feldenkrais Method Exercise	3.7%
Balance Class	9.3%
Square Dancing	1.9%
Craft Club	1.9%
NIA: Mind-Body-Spirit Fitness	4.7%

On a scale from 1 to 10, with 1 being very unsatisfied and 10 extremely satisfied, please rate the selected programs:

1	0.2%
2	0.1%
3	0.3%
4	0.2%
5	1.0%
6	1.0%
7	1.7%
8	2.9%
9	4.1%
10	8.4%
N/A	80.4%

R4a. Would you like to see the Recreation Department offer more programs for certain ages?

I would like to see more adult programs (19-55).	2.2%
I would like to see more children's programs (5-12).	3.0%
I would like to see teen programs (13-18).	1.3%
I would like to see more senior programs (55+)	2.9%
I would like to see more preschool programs (infant-4).	1.8%
No, the Recreation Department offers just the right amount of programs.	8.8%
N/A	80.1%



R4b. How do you hear about Pittsford Recreation programs? (Check all that apply)

Online (website, eNews)	18.5%
Annual Events Card	8.4%
Seasonal Recreation Brochure	54.4%
Town Supervisor's Column	11.3%
Walk In	2.8%
Social Media	4.6%
By Phone	0.1%

R5. The Town recently completed renovating all of its public athletic fields and added new fields, to meet public demand for active recreation and organized sports (soccer, baseball, lacrosse, etc.). Pittsford residents approved spending \$7 million for this purpose. Have you or a family member made use of the Town's new athletic fields?

Yes	24.7%
No	72.2%
Not Sure	1.8%
N/A	1.4%

On a scale from 1 to 10, with 1 being very unsatisfied and 10 being extremely satisfied, how was your experience?

1	0.2%
4	0.2%
5	0.7%
6	0.7%
7	2.6%
8	4.6%
9	4.7%
10	10.3%
N/A	76.0%

Do you expect that you or a family member will make use of the Town's new athletic fields in next year?

Yes	21.2%
No	1.3%
Not Sure	2.1%
N/A	75.4%



On a scale from 1 to 10, with 1 being very unsatisfied and 10 being extremely satisfied, how satisfied are you with the following opportunities for recreation other than sports:

Walking:

1	1.1%
2	1.4%
3	2.4%
4	2.1%
5	7.2%
6	7.6%
7	12.4%
8	18.7%
9	14.3%
10	30.3%
N/A	2.5%

Biking:

1	1.1%
2	2.1%
3	3.5%
4	3.8%
5	10.3%
6	8.7%
7	12.8%
8	16.9%
9	9.2%
10	21.0%
N/A	10.4%

Hiking:

1	1.2%
2	1.2%
3	2.4%
4	1.9%
5	7.6%
6	8.4%
7	10.8%
8	17.9%
9	12.8%
10	23.7%
N/A	12.1%



Canoeing:

1	3.3%
2	2.2%
3	2.9%
4	3.0%
5	9.2%
6	6.8%
7	8.7%
8	10.9%
9	7.7%
10	18.0%
N/A	27.3%

Wildlife Observation:

1	1.8%
2	1.4%
3	2.5%
4	3.3%
5	8.5%
6	7.3%
7	9.9%
8	14.5%
9	10.1%
10	22.2%
N/A	18.5%

R7. How satisfied are you with opportunities to enjoy the Erie Canal?

More can be done for residents to enjoy the Erie Canal	31.2%
Satisfied with opportunities to enjoy the Erie Canal	62.9%
Not Sure	4.2%
N/A	1.7%

R8. Do you want a dog park in Pittsford?

Yes, in either location	24.8%
Yes, in the Town	10.8%
Yes, in the Village	1.9%
No	36.8%
Not Sure	24.0%
N/A	1.7%



R9. How much, if anything, in additional Town property taxes per year would you be willing to pay to improve and enhance recreation programs and services in Pittsford?

Nothing	34.0%
\$10-30	22.0%
\$31-60	9.5%
\$61-100	6.4%
\$100+	6.2%
Not Sure	20.3%
N/A	1.6%

R10. Please share any additional thoughts you may have regarding the Town's Parks and Recreation programs and services in the Town of Pittsford in the field below:

Positive Sentiment

Open-ended Question Key Words



Negative Sentiment

Open-ended Question Key Words





Pittsford Survey- Pittsford Community Library

L1: Have you visited the Pittsford Community Library, either in-person and / or online, 1 or more times in the two past years?

Yes	82.0%
No	15.4%
Not Sure	0.4%
N/A	2.1%

L2. Overall, on a scale from 1 to 10, with 1 being very unsatisfied and 10 being extremely satisfied, how satisfied are you with the services you currently receive from the Pittsford Community Library overall?

1	0.1%
2	0.2%
3	0.2%
4	1.3%
5	1.4%
6	2.5%
7	4.8%
8	13.4%
9	17.5%
10	40.1%
N/A	18.7%

L3. Now, on a scale from 1 to 10, with 1 being very unsatisfied and 10 being extremely satisfied, how do you rate each of the following materials and services offered by the Pittsford Community Library?

Library hours of operation:

1	0.1%
2	0.2%
3	0.5%
4	1.2%
5	2.9%
6	4.5%
7	5.6%
8	15.0%
9	15.7%
10	34.4%
N/A	20.0%



Variety of books, DVD's and other materials to borrow:

1	0.2%
2	0.6%
3	1.0%
4	1.1%
5	3.0%
6	4.4%
7	6.8%
8	14.5%
9	15.3%
10	31.7%
N/A	21.3%

Variety of electronic materials available to borrow or stream, including eBooks, eAudiobooks, magazines and movies:

1	0.6%
2	0.3%
3	1.0%
4	0.9%
5	4.3%
6	4.3%
7	7.3%
8	14.1%
9	12.5%
10	26.9%
N/A	27.9%

Variety of programs for children, teens and adults:

1	0.2%
2	0.5%
3	0.6%
4	1.0%
5	3.7%
6	4.1%
7	6.2%
8	13.4%
9	10.5%
10	27.9%
N/A	31.7%



Free delivery of items owned by other Monroe County Library System Libraries to the Pittsford Community Library:

1	0.4%
2	0.1%
3	0.2%
4	0.2%
5	1.5%
6	1.2%
7	2.9%
8	8.3%
9	11.1%
10	48.3%
N/A	25.9%

Access to public computers, WIFI and copy / scan / fax / printing services:

1	0.2%
2	0.1%
3	0.2%
4	0.8%
5	2.3%
6	3.7%
7	4.1%
8	10.4%
9	11.5%
10	35.2%
N/A	31.6%

Access to study rooms and public meeting rooms:

1	0.4%
3	0.7%
4	1.0%
5	2.6%
6	3.0%
7	5.7%
8	11.4%
9	10.9%
10	34.9%
N/A	29.3%



L4: How do you currently access the resources offered by the Pittsford Community Library?

I access the library's resources in-person most often	52.0%
I access the library's resources both in-person and / or online. It just depends.	27.2%
I access the library's resources online most often	7.6%
N/A	13.1%

L5. How often do you access the resources, offered by the Pittsford Community Library, either in-person or online?

Daily	3.3%
About once per week	27.2%
About once per month	27.2%
Between 1 and 5 times per year	21.5%
Less than once per year	15.4%
N/A	5.3%

L6. What is the primary reason (s) you use the Pittsford Community Library, either in-person or online? (SELECT UP TO 3 CHOICES ONLY)

Use of study rooms / Use of public meeting rooms	8.7%
Spend time with friends, neighbors, and family	10.2%
Borrow library materials including print and media	46.5%
Research assistance	4.0%
Attend programs	13.0%
Access free Wi-Fi, use of public computers, copy, scan, fax, and / or print	4.8%
Study or work	9.5%
Others	3.3%

L7. In prioritizing improvements for the Pittsford Community Library, which of the following initiatives are most important to you for the Library to focus on in the future? (SELECT ALL THAT APPLY)

Greater investment in technology	16.1%
Greater investment in electronic materials, including eBooks, eAudiobooks, and movies	31.4%
A combination of all or some	33.2%
Greater investment in updating and improving the library's layout and furnishings	9.7%
Others	9.5%

L8. Finally, what, if anything else, would you like to share with us about the Pittsford Community Library and its offerings?

Positive Sentiment

Open-ended Question Key Words



Negative Sentiment

Open-ended Question Key Words





Pittsford Survey – Aging in Place/Senior Services

A1. Do you participate in any of the Senior programs at the Community Center?

Yes	5.8%
No	91.9%
N/A	2.3%

A2. If you participate in Senior programs, on a scale of 1-10, with 1 being very unsatisfied and 10 being extremely satisfied, how satisfied are you with the Town’s senior programs.

1	0.1%
2	0.2%
3	0.1%
4	0.2%
5	0.2%
6	0.6%
7	0.4%
8	0.6%
9	1.2%
10	2.1%
N/A	94.4%

A3. On a scale from 1 to 10, with 1 being very unsatisfied and 10 being extremely satisfied, how satisfied are you with the Town of Pittsford’s services, policies and programs for Senior Citizens?

1	0.1%
2	0.2%
3	0.2%
4	0.1%
5	0.2%
6	0.3%
7	0.9%
8	0.4%
9	1.4%
10	1.7%
N/A	94.6%



A4. The Town of Pittsford offers lunches 4 times a week as part of its services to senior residents. How often have you or a member of your family participated in the Town-offered senior lunch program?

More than once a week	0.3%
Once a week	0.3%
Less than once a week	4.1%
N/A	95.3%

A5. Are you aware of the Town-sponsored Elderberry Express program that provides free or low-cost transportation to get seniors to appointments and activities?

Yes	4.9%
No	0.7%
N/A	94.4%

A5a. How often have you or a member of your family used the Elderberry Express?

Once a week	0.6%
Less than once a week	56.1%
N/A	43.4%

A6. For your retirement years, what do you plan to do?

Stay in Pittsford for part or most of the year	24.0%
Stay in Pittsford year-round	25.0%
Move out of Pittsford	16.2%
Not Sure	30.8%
N/A	4.0%

A6a. If you plan to stay in Pittsford for your retirement years, do you plan to:

Change Residence	21.0%
Stay in your current home	54.7%
N/A	24.3%

A7. What do you think about housing options for seniors in Pittsford?

The Town has enough options for senior housing	16.1%
More Senior Housing options are needed	36.8%
Not Sure	41.4%
N/A	5.7%



A8. Do you support the development and construction of more patio homes, senior-living apartments and assisted-living facilities in Pittsford to increase housing options for residents aged 55 and older?

Yes	52.1%
No	14.5%
Not Sure	28.2%
N/A	5.2%

A9. The Town code does not permit homes to create complete self-contained apartments with separate entrances that could be rented out to anyone. Like most communities, Pittsford zoning law provide almost entirely for single-family houses in residential neighborhoods. The town code provides for bona fide “in-law” accommodations that include bedrooms, bathrooms, and living rooms, but do not allow separate kitchens or self-contained apartments. Are you satisfied with the Town’s current provisions for bona fide “in-law” accommodations?

Yes	45.5%
No	19.3%
Not Sure	29.8%
N/A	5.4%

A10. The Town looks seriously at the broad range of ways Pittsford can make the community even more conducive to living well during a person’s retirement years. Thinking about staying in Pittsford through your retirement years, which of the following do you think are most important to be considered next?

Adequate availability and/or access to social, educational or recreational activities	11.4%
Transportation and alternatives to driving	15.8%
Home Services	7.8%
Housing Options	12.9%
Cost of Housing	27.4%
Walkability	12.4%
Technology of particular relevance to those age 55 +	1.4%
N/A	10.9%



A11. Please use the field below to share any additional thoughts you may have regarding services, policies and programs of particular interest to people in Pittsford in their retirement years:

Positive Sentiment

Open-ended Question Key Words

current town policies
senior programs

beautiful place

Negative Sentiment

Open-ended Question Key Words

significant maintenance
waste of time
affordable housing
much development
high taxes
patio home
affordable housing options
huge houses
high school
school district
property tax
school tax
reasonable housing options