Elderberry Express, Inc.

A Transportation Service for Senior Citizens of Pittsford, New York (Serving Pittsford’s seniors since 1987)

248-6237
Elderberry Express, Inc.

Our transportation service, Elderberry Express, is available to senior citizens living in the Town of Pittsford.

Elderberry Express provides transportation for our “seniors” to the following types of appointments:

- Medical
- Dental
- Banking
- Pharmacy
- Hairdresser
- Attorney
- Government agencies
- Health related shopping
- Visiting a family member
- Other

Procedure for requesting service:

- The Elderberry Express phone line (248-6237) is available 24 hours.
- Those requesting service should call at least 48 hours in advance. Please leave your name, phone number, address, appointment time and type of service requested.
- For service on a Monday, please call by 1:00 p.m. the previous Thursday.
Our Service Policy

1. Service is provided Monday - Friday, for appointments between 9:00 a.m. to 3:00 p.m. excluding holidays.
2. Clients must be ambulatory.
3. We offer transportation within Monroe County or within 10 miles of Pittsford Village.
4. We do not provide same day service. Phone at least two days in advance.
5. You will receive a confirmation call from the driver the evening before your appointment.
6. Types of rides per week:
   a. One personal appointment (exceptions to this policy are subject to driver availability)
7. Exception: Multiple stops on single trip must be pre-approved.

Financial Support

Donations are encouraged and gratefully accepted. Financial support is needed to maintain the transportation system, vehicles and the office of Elderberry Express.

We wish to extend special thanks for ongoing support from:

Christ Episcopal Church          St. Paul’s Evangelical Lutheran
Christ Clarion                   Church of the Transfiguration
First Presbyterian              United Church of Pittsford
St. Louis Church

and

Our clients                    Town of Pittsford
Sutherland Service Center      Anonymous donors

Bequests & Memorials

Memorials

A contribution or bequest to *Elderberry Express* is a fitting memorial for a friend or family member. An appropriate card would be sent to the family notifying them of such a memorial donation.

Checks may be made payable to:

Elderberry Express, Inc.
35 Lincoln Avenue
Pittsford, New York 14534

*United Way - Donor Option*

#2376

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Volunteers

The *Elderberry Express* has evolved into a community service staffed by volunteers. The time commitment is completely up to you — as little as two hours per month. Anyone interested in volunteering as a driver or a dispatcher should call:

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